

What You Need to Know About Healthy Blue Care Together

What is Healthy Blue Care Together?

Blue Cross and Blue Shield of North Carolina (Blue Cross NC) is committed to delivering an innovative **Children and Families Specialty Plan (CFSP)** that meets the needs of children and families in our state.

Healthy Blue Care Together (HBCT), our CFSP, is a **single, statewide NC Medicaid Managed Care health plan** designed to support Medicaid-enrolled infants, children, youth, young adults and families currently and formerly served by the child welfare system, so they receive seamless, integrated and coordinated health care.

The plan will provide care management to all members to support integrated, whole-person care and facilitate coordination among service providers. It will also work to ease transitions for members who experience changes in treatment settings, child welfare placements, transitions to adulthood and/or loss of Medicaid eligibility.

When will the plan launch?

Blue Cross NC is working closely with the North Carolina Department of Health and Human Services (NCDHHS) and other key partners to build the systems and processes needed to ensure **HBCT** is ready to provide coordinated and comprehensive health care when Phase 1 of the plan launches on **December 1, 2025**.

Approximately 32,000 members will be auto enrolled at launch. This includes children and youth in foster care; children and youth receiving adoption assistance; young adults under age 26 formerly in foster care; minor children of children and youth in foster care; children receiving adoption assistance; and young adults under age 26 formerly in foster care while the parent is enrolled in the plan.

Additional populations (including parents, caretaker relatives, guardians, custodians, and minor siblings of children/youth in foster care) will have the option to enroll in Phase 2, which will launch no sooner than July 2026.

<https://provider.healthybluenc.com>

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HBCT's Provider Network

HBCT has developed a System of Care-informed framework to create and sustain our network of providers, including Behavioral Health, Physical Health, Intellectual and Developmental Disabilities, and residential providers. We are also adding more capacity to serve youth experiencing a behavioral health crisis. The plan has maintained an aggressive approach to partnering with all credentialed providers and is building on Healthy Blue's robust network.

Providers who participate in the **League of Quality Providers (LOQP)** will have access to enhanced rates, incentives, and value-based payment arrangements; a partnership to develop and scale effective services and delivery systems in targeted locations; free competency-based clinical training in a broad array of evidence-based treatment modalities; and ongoing consultation by Regional LOQP Clinicians around service delivery and quality enhancement.

How to Stay Informed

General HBCT Questions: NC_Provider@healthybluenc.com

HBCT Contracting Questions: NC_Contracting@healthybluenc.com

To learn more about HBCT, sign up for our next office hours on June 25. Click [here](#).

To have the latest HBCT updates delivered to your inbox, including office hours, provider conferences and other educational opportunities sign up [here](#).

Visit the [Healthy Blue Provider website](#) for other important information.

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